

REPLACEMENT OF YOUR SOLAR PANELS AGREEMENT

As you have been informed, an unrelated company called Australian Energy Group Pty Ltd (**AEG**) manufactured and supplied non-genuine Canadian Solar (ACN: 149 125 020) photovoltaic panels (**PV Panels**) to a retailer of PV Panels. The retailer then sold these non-genuine PV Panels to several Australian installers. Unfortunately, these non-genuine PV Panels were installed on your premises. Neither Greenbank nor Canadian Solar were aware of or in any way involved in this deceptive conduct by AEG.

You, the customer, have notified Greenbank Environmental Pty Ltd (ACN: 130 715 534) of 5 Walkers Road Nunawading Victoria (**Greenbank**) that you wish to accept Greenbank's offer to remove and store the existing non-genuine PV Panels and supply and install genuine Canadian Solar PV Panels at your premises **at no cost to you**. Canadian Solar will provide you with a **25-year warranty** for their genuine Canadian Solar PV Panels installed at your premises.

Greenbank is your first point of contact in respect of any issues in relation to the above works. You may call during business hours the hotline on **03 9845 3030, 0497573708**; or **0484 601 968** to discuss any issues you may have in relation to these matters. In order for Greenbank to instruct and pay Canadian Solar to under these works and services, you agree to:

- (a) provide Canadian Solar and Greenbank reasonable access to your premises at agreed dates and times to undertake the required works/services;
- (b) provide any reasonable assistance to Canadian Solar and Greenbank if required to perform the works/services;
- (c) fully indemnify and release Greenbank from any claim whatsoever you may have against Greenbank in respect of the works/services and/or any small-scale technology certificates created by Greenbank;
- (d) acknowledge that Greenbank will own the existing non-genuine PV Panels once disconnected from operation at your premises and you will not deal with, lodge or register any security interest over the existing non-genuine PV Panels inconsistent with Greenbank's ownership of these non-genuine PV Panels;
- (e) safely store free from risk of damage the existing non-genuine PV Panels on your premises for a reasonable time until Greenbank can organise with you for them to be collected;
- (f) that you will own the genuine Canadian Solar PV Panels once that have been installed on your premises;
- (g) execute and return this agreement to Greenbank at info@replacemypanels.com.au or post (5 Walkers Road Nunawading Victoria 3131 Attention: Fiona O'Hehir) by **15 December 2015**;
- (h) if you fail to execute and return this agreement to Greenbank as requested by the due date no agreement will come into force between the parties for the works described above; and
- (i) this agreement is made in Victoria and is subject to Victorian law.

Yours Sincerely,

Fiona O'Hehir

CEO

Greenbank Environmental Pty Limited